

Ozark Opportunities Inc.  
**SUCCESS PROGRAM**

**FEBRUARY NEWSLETTER**

*Created by Tammy Grange*

**THE POWER OF COMMUNICATION**

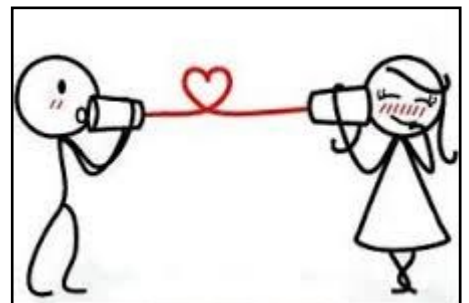
As simple as communication seems, much of what we try to communicate to others—and what others try to communicate to us—gets misunderstood, which can cause conflict and frustration in personal and professional

You can have brilliant ideas, but if you can't get them across, your ideas won't get you anywhere.

Lee Iacocca

relationships. Effective communication helps us better understand a person or situation and enables us to resolve differences, build trust and respect, and create environments where creative ideas, problem solving, affection, and caring can flourish. By strengthening our communication skills, we will better connect with our spouse, kids, friends, and coworkers.

**HAPPY  
VALENTINES  
DAY!**



**SEMINAR DATES AND TIMES**

Boone County—Monday, February 10th, 5pm, @ Ozark Opportunities, Inc.

Baxter County—Tuesday, February 11th, 5pm @ Ozark Opportunities, Inc.

Van Buren County—Thursday, February 13th, 5pm @ Ozark Opportunities, Inc.

Searcy County—Tuesday, February 18th, 5pm @ Ozark Opportunities, Inc.

Newton County—Wednesday, February 19th, 4pm @ Newton County Library

Marion County—Tues., February 11th, 2:30pm @ Ozark Opportunities, Inc.

## WINTER CRISIS Home Energy Assistance Program (HEAP)

**OZARK OPPORTUNITIES, INC. has announced the Winter CRISIS Home Energy Assistance Program has a TENTATIVE start day of February 10, 2014. The CRISIS Program provides assistance to eligible low-income households with energy related crisis or shut-off on the date of application.**

**All applications will be required to furnish proof of income for all household members for the month prior to application. Other information may be requested at the time of application including proof of resources.**

**Applications can be printed off the Ozark Opportunities, Inc. website: [www.ozarkopp.org](http://www.ozarkopp.org) under Community Services, Utility Assistance.**

**Below is the outreach office contact information, along with the TENTATIVE first day the local office will be open for CRISIS applications and regular days & hours that office will be open to the public.**

County	Contact Person	Address	First Day	Day(s) Open	Hours	Phone Number and Fax
Baxter	Susan	213 E 6 <sup>th</sup> Street Suite 101, Mountain Home 72653	Monday; February 10	<b>Monday by appt. only</b>	8-11:30 a.m. 1-4:00 p.m.	870-425-5118
<b>Boone</b>	Tammy	406 Hwy 43 East, Harrison 72601	Monday; February 10	Monday	8-11:30 a.m. 1-4:00 p.m.	870-741-2089
<b>Marion</b>	Lon	354 Hwy 62 East/P.O. Box 304, Yellville 72687	Wednesday; February 12	Wednesday	8-11:30 a.m. 1-4:00 p.m.	870-449-6250
<b>Newton</b>	Tammy	506 West Court, Jasper/ (Mailing: 406 Hwy 43 Harrison 72601)	Tuesday; February 11	Tuesday	8:30-11:30 a.m. 1-3:30 p.m.	870-446-2222 or 870-741-2089
<b>Searcy</b>	Margaret	110 Ruff Street, Marshall (Mailing: P.O. Box 473 Clinton 72031)	Tuesday; February 11	Tuesday	8:30-11:30 a.m. 1-3:30 p.m.	870-448-2414 or 501-745-2437
<b>Van Buren</b>	Margaret	100 Success Drive, Clinton/ P.O. Box 473 Clinton 72031	Monday; February 10	Monday	8-11:30 a.m. 1-4:00 p.m.	501-745-2437

### INCOME ELIGIBILITY GUIDELINES

FAMILY SIZE	MONTHLY	YEARLY
1	1,482	17,784
2	1,938	23,256
3	2,394	28,728
4	2,850	34,200
5	3,306	39,672
6	3,762	45,144
7	3,847	46,164
8	3,993	47,916
9	4,018	48,216
10	4,104	49,248

# **SPECIAL ATTENTION BAXTER COUNTY RESIDENTS**

The Baxter County office of Ozark Opportunities, Inc. is going to an Appointments Only application process for those that want a face-to-face interview when applying for utility assistance. We will still be open only on Mondays at this time. Applicants will need to call (870)425-5118 on WEDNESDAY between 8 and 11am to schedule an appointment for the following Monday. Each applicant will be allocated 15 minutes.

Applicants will be advised to come early to complete an application prior to their appointment so the time is not spent filling out an application. We will adhere to the 15 minute interview time limit so that we can be courteous to the next person and will allow us to stay on schedule. So if you are going to refer people to OOI for energy assistance, please have them call on Wednesday morning between 8 and 11 for an appointment on Monday. I hope to be able to see 26 households this way. Those that need additional information to complete their application can still turn in verifications later if necessary by sliding it under the door or by mail.

**We will continue accepting and processing applications received through the mail. Applications can be picked up at our office on Mondays or downloaded from our website: [www.OzarkOpp.org](http://www.OzarkOpp.org). This procedure is only for those that want a face-to-face meeting when applying for utility assistance.**

Thank you very much for your help as we transition to something we hope will be better for clients who were spending the whole day here often with children. We want to foster a mutually respectful office environment for all clients and staff. If you have questions please call. Thanks! Susan Phelan

## **Head start in February**

- In late January, we welcomed one new Policy Council representative, two Policy Council alternates, and one Policy Council Marion County Community representative.
- The teachers and assistants are working to schedule February Parent meetings, MAD meetings, and promoting Volunteer/Donated hours.
- Teachers and assistants will be encouraged to get creative regarding Volunteer time; ex: can mom or dad come play an instrument for the class, can big brother or sister come read to the class, will bringing food encourage attendance at a Parent meeting?
- We will be offering VITA (Volunteer Income Tax Assistance) for our Head Start parents in a few counties. This will likely be offered in the first or second week of February and more information will follow in each Head Start class.

**Ozark Opportunities Inc.**  
SUCCESS Program Phone: 870 715 5064  
406 Hwy 43 East Fax: 870 741 2090  
Harrison, AR 72601 Cell: 870 754 6701



[www.OzarkOpp.org](http://www.OzarkOpp.org)

Jessica Wheeler, FDW  
Serving Marion, Baxter and Van Buren  
Counties  
[JWheeler@OzarkOpp.org](mailto:JWheeler@OzarkOpp.org)

Tammy Grange, FDW  
Serving Boone, Newton and Searcy  
Counties  
[TGrange@OzarkOpp.org](mailto:TGrange@OzarkOpp.org)



## *Congratulations*

**TGIF**  
**This Goal Is Finished!**

JACKIE P  
ERICA N  
CHRIS C  
BRETT S  
JUDY C  
JESSICA K



### **Baxter County**

213 East 6th Street, Suite 101  
Mountain Home, AR 72653  
Phone/Fax: (870) 425-5118  
Email: [sphelan@ozarkopp.org](mailto:sphelan@ozarkopp.org)

### **Boone County**

406 Hwy 43 East  
Harrison, AR 72601  
Phone: (870) 741-2089  
Fax: (870) 741-2090  
Email: [tlemo@ozarkopp.org](mailto:tlemo@ozarkopp.org)

### **Head Start**

(870) 741-9406 Ext.228

### **Marion County**

354 Hwy 62 E/PO Box 314  
Yellville, AR 73687  
Phone/Fax (870) 449-6250  
Email: [llewis@ozarkopp.org](mailto:llewis@ozarkopp.org)

### **Newton County**

506 W Court St, Jasper  
Located in Health Department  
Mailing Address:  
406 Hwy 43 E. Harrison 72601  
Phone:(870)446-2222 / 741-2089  
Email: [tlemo@ozarkopp.org](mailto:tlemo@ozarkopp.org)

### **Van Buren County**

100 Success Dr. /P.O. Box 473  
Clinton, AR 72031  
Phone/Fax: (501) 745-2437  
Email: [mduncan@ozarkopp.org](mailto:mduncan@ozarkopp.org)

### **Searcy County**

110 Ruff St, in Marshall  
Mailing Address:  
P.O. Box 473, Clinton 72031  
Phone/Fax:(870) 448-2414  
or (501) 745-2437  
Email: [mduncan@ozarkopp.org](mailto:mduncan@ozarkopp.org)